

Student Formal Grievance and Appeal Form

To formally address any grievances, complaints or issues you may have or had incurred whilst studying with GET Education Australia please complete the form below and outline your complaint to the best of your ability for it to be resolved.

1. Personal Details required

Course and Code

Student Name

Student Number

Contact Number

D.O.B

Email Address

2. Declaration-

I, _____ would like to make an appeal or complaint about

 _____ or _____
 (Name of the provider) (Name of the Person/s)

My student number is _____ and I am enrolled in the following course with
 GET Education Australia _____

3. Type of Grievance/Complaint/Appeal

From the list below please tick the main type/s or issue/s your complaint/appeal relates to:

- Course information
- Cost information or procedures relating to financial matters
- Program content or structure
- Equipment or teaching resources
- Staff qualifications or skills
- Enrolment procedures
- Student support and guidance
- Release request denied
- Refund request denied
- Other (please list below) note: for Academic related appeals/complaints please complete the Student Complaints and Appeals for Academic Decisions Form.

Other: